

The Why, When and Where Document for New Students!

# स्वागतम!

Hello fellow Indian,

We, the Indian Students' Association, welcome you to Ames and the Cyclone family.

To assist you in the first few days of your journey, we hereby provide you with some basic information regarding Ames and ISU. We have summarized all relevant data under headings so that it will be easier for you to comprehend. Starting from public transport to places of interest, this document covers most of the answers to the initial "Why?", "When?" and "Where?" queries. Hope this brochure acts as a companion and guide for you.

Sincerely, Indian Students' Association, Iowa State University.

NOTE: Mail your feedback, suggestions and queries to isansc@iastate.edu

# 1. Transport: Cyride

The red colored buses plying on the roads are collectively known as Cyride. As a student all you will need to ride these buses is to have your Student ID card. The first few rides are free if you mention you are a new student.

CyRide provides bus prediction service via a system called NEXT BUS where a telephone, mobile device or web-enabled computer can be used to view exactly where a bus is located and its predicted time of arrival. The information below provides specific instructions on how to access this information in these formats.

# i) BY TEXT MESSAGE:

Step 1: Text "CyRide + the Bus Stop #" to 41411 (ex. CyRide 0001)

There must be a space between "CyRide" and the "Bus Stop #" when texting.

Message and data rates may apply (based upon your plan with your cell carrier). At no point will CyRide or NEXT BUS charge you for their service.

Bus Stop numbers can be obtained from CyRide's list of stop numbers or by looking for the stop number on the bus stop signs. To keep track of the bus stop you frequent the most, print off CyRide's Wallet Card.

For first time users, NEXT BUS will prompt you with a welcome message.

If your device has GPS capability, you can use a special link that will find your location automatically to identify the nearest stop: http://www.nextbus.com/webkit/#\_home

Step 2: Follow the prompted menu options. For instance, a reply message may ask which route if more than one route services the stop you are requesting. Step 3: To clear requested information and start over, text "NBUS CyRide "Bus Stop #" (ex. NBUS CyRide 0001)

# ii) BY CALLING:

Step 1: Call 515-509-2609

Step 2: When prompted, enter your bus stop number. Bus Stop numbers can be obtained from:

CyRide's list of stop identification numbers

CyRide bus stop signs (each sign has a different number)

To keep track of the bus stops you frequent the most, print off CyRide's Wallet Card

# iii) BY COMPUTER OR WEB-ENABLED CELL PHONE:

(Due to the variety of available phones, platforms, and browsers, the menus of NextBus may display different; however, both Android and I-Phone platforms are supported.)

For a Computer:

Step 1: Visit www.cyride.com and click on the NEXT BUS button or

visit www.cyride.com/nextbus.

Step 2: Select your desired route.

Step 3: Select your direction of travel (if applicable)

Step 4: Select your bus stop.

Step 5: Bookmark this page if you would like a quick reference to this bus stop information.

For Web-Enabled Cell Phones:

Step 1: Follow the on-screen instructions (mobile web versions vary from phone to phone)

For smartphones, a QR barcode located on the lower right corner of the bus stop sign can be scanned using any free QR mobile scanning application.

# iv) BY GOOGLE MAP OR LIVE MAP:

If you are unsure of your stop number, or you would like to view a map displaying the next arrival times as well as a visual of the current location of buses servicing the Route you have selected, use the Google Mapor Live Map features. You can also find these map links at www.cyride.com/nextbus. You will need to choose the routes you want to view by either clicking "routes" in the center of the Live Map version or by clicking the paper with lines on the upper right hand corner (tan header bar) of the Google Map page. Once you get the routes you want displayed, simply mouse-over the bus stop of your choice to obtain the times.

NOTE: Do not forget to pick up the Ames map on your first Cyride ride. The map is free and has all the Cyride timings.

# 2. Student Identity Card

First thing to do after arrival is to get your Student ID (ISUCard). Almost all buses go to the campus. Get down and ask for Beardshear Hall. And yes, this is the same card we talked about in the first point.

#### What is the ISUCard and why do I need it?

The ISUCard is your student identification and access card. It carries your university identification number and photo. It verifies your status as an ISU student and provides access to university facilities and services, such as the State Gym/Lied Recreation Athletic Facilities and CyRide. The ISUCard is your library card. If you have a residence hall meal plan, the ISUCard serves as your dining hall pass. It is your building access card, which permits entry to residence halls, campus buildings, and campus gates. Optional services allow you to use your ISUCard as an ATM and PIN based debit card.

#### How do I get the ISUCard?

In Room 0530 Beardshear Hall you will complete an ISUCard application, provide a picture ID, have your photo taken and establish your university password. You will use your university password to login to AccessPlus. Take care in choosing passwords so others cannot easily determine them.

# What if I lose my ISUCard?

Immediately report the loss of your ISUCard in AccessPlus under ISU ID's or to the ISUCard office, 0530 Beardshear Hall, (515) 294-2727. A replacement card will be issued for a \$25 fee.

# What if my ISUCard and/or Access Card is broken or not working properly?

Take both your current ISUCard and Access Card with you to the ISUCard Office (0530 Beardshear Hall) and it will be determined if a free replacement is needed.

# 3. The most frequented buildings in the first few days:

# i) Beardshear Hall

This is the first building you will visit in the University and there are very slim chances that you will visit it again once your classes start. Being one of the oldest building on campus, the history of this marvel goes past a century.

You will get your Student ID done here.

And do not forget to pick up as many brochures and pamphlets as you can. Those will give you information regarding ISU and Ames in general. If you do not know about the computer lab yet, you can access you mails from here.

Also, make sure take a few minutes to admire the architecture of the building.

# Beardshear Hall building information

Building supervisor : HANKINS, JUDY jahanki@iastate.edu Phone: 515-294-6162

# ii) Parks Library

Open 7:30 AM to 2:00 AM on weekdays, Saturday-10:00AM to 8:00PM and Sunday-12:30PM to 2:00AM.

# Parks Library building information

Building supervisor : MADISON, OLIVIA omadison@iastate.edu Phone: 515-294-1443

# iii) Memorial Union

One of the most happening buildings in the University. This building will be the place to be during all major events organized in/ by the University. This also had the Food court with the likes of Subway, Panda Express etc.

There are ATMs, the ISSO office and many more.

Please visit http://www.mu.iastate.edu/en/services/ for detailed information.

# 4. Hospital/ Health Center

# **Thielen Student Health Center**

Thielen Student Health Center is a full-service medical clinic in Ames, Iowa, staffed with physicians, advanced registered nurse practitioners and nurses. Their team is available to care for your primary health care needs.

They understand the unique needs of students – things like working around your schedule to help you make an appointment or helping you transfer your medical records and prescriptions from home to school.

They provide an inclusive, non-judgmental environment for our diverse student body and are conveniently located right on Iowa State University's campus across from State Gym!

# Important Numbers

- Emergency: 911
- Appointments: 515-294-5801
- After Hours Advice: 800-524-6877
- Billing Questions: 515-294-7523
- Pharmacy: 515-294-7983
- Physical Therapy: 515-294-2626

#### HOURS:

Mon: 8am - 6pm Tue: 8am - 5pm Wed: 9am - 5pm Thu: 8am - 5pm Fri: 8am - 5pm Sat: 9am - Noon Sun: Closed

Website : http://www.cyclonehealth.org/

Address : 2260 Thielen Student Health Center, Iowa State University, Ames, Iowa 50011-2260

# 5. Post Offices

Call on the provided numbers to know operating hours.

You can also visit their website for more information.

http://www.postofficehours.net/IA/Ames.html

Address	Phone
615 24th St Ames IA 50010	(515) 232-0120
500 Main St Ames IA 50010	(515) 232-0120
640 Lincoln Way Ames IA 50010	(515) 232-1961
525 Kellogg Ave Ames IA 50010	(515) 232-1113
3800 Lincoln Way Ames IA 50014	(515) 232-0120
210 Welch Ave Ames IA 50014	(515) 292-2098
2231 Lincoln Way Ames IA 50014	(515) 296-0143

#### 6. Banks

#### i) Wells Fargo

Wells Fargo is one of the "Big Four banks" of the United States, along with JPMorgan Chase, Bank of America and Citigroup—its main competitors.<sup>[8][9]</sup> The company operates across 35 countries and has over 70 million customers globally.<sup>[10]</sup> In 2012, it had more than 9,000 retail branches and over 12,000 automated teller machines in 39 states and the District of Columbia. As of July 12, 2013, Wells Fargo became the world's biggest bank by market capitalization, worth \$236 billion, beating ICBC.

Accompanied by unparalleled customer service record and highest number of satisfied customers in Ames, Wells Fargo promises to be the premier banking solution for the residents.

#### Locations:

**1. Bank and ATM AMES MAIN** 424 Main St, Ames, IA, 50010 Phone: 515-232-2714

**2. ATM AMES DAHLS** 3121 Grand Ave, Ames, IA, 50010 Phone: 800-869-3557 **3. Bank and ATM AMES** 3910 Lincoln Way, Ames, IA, 50014 Phone: 515-268-6832

**4. Bank and ATM STORY CITY** 423 Broad St, Story City, IA, 50248 Phone: 515-733-4308

#### ii) Greater Iowa Credit Union

Greater Iowa Credit Union is a member-owned, not-for-profit financial cooperative in central and western Iowa that offers a full range of financial services at branches in Ames, Greater Des Moines, Indianola and Denison.

With an excellent service record and huge number of satisfied customers, Greater Iowa Credit Union offers excellent banking services.

Locations:

**1. Lincoln Way** 801 Lincoln Way, P.O. Box 665, Ames, IA 50010 Phone: 515-232-6310

**2. Somerset Village** 2623 Northridge Parkway, Ames, IA 50010 Phone: 800-296-9064

**3. Southgate** 110 Airport Road, Ames, IA 50010 Phone: 800-296-9064

#### iii) US Bank

It is the bank with the tie up with the University. You can find more information on the pamphlet.

# 7. Apartments

Local Rentals	Phone
Alliance Realty	1-866-525-0838
Brighton Park Apartments	515-337-2986
Campustown	515-598-9000
Coady Enterprises	515-292-4922
Copper Beech	704-619-4517
First Property Management	515-292-5020
Friedrich Property Management	515-233-9048
Furman Property Management	515-232-8884
Gentry Management	515-268-1559
Green Acres Property	515-268-2287
Management	
Haverkamp Properties	515-232-7575
Horizon Property Management	515-292-3479
Hunziker Property Management	515-233-4440
J+L Sorenson Enterprises	515-292-6642
Jensen Property Management	515-233-2752
K+J Cooper Properties	515-232-3456
Martin Property Management	515-233-4531
Newbury Managment Company	515-268-9999
Pheasant Run Apartments	515-708-1111
Prairie Oak Properties	515-231-0147
Prairie West Apartments	515-233-6711
Professional Property	515-232-5718
Management	
Randall Corporation	515-233-2580
Real Estate Service Group	515-268-5485
Shriver Apartments	515-232-4765
Somerset Apartments	515-233-1922
South Duff Community Park	515-956-7660
Stritzel Apartments	515-460-3907
The Grove	515-232-1046
Total Property Management	515-292-7777
Triplett Companies	515-232-5240
University Plains	515-292-0229
University Towers	515-292-2236
University West	515-598-2345
Wessex Apartments	515-292-0376
Westbrook Terrace Apartments	515-292-3555
Westfield Apartments	915-296-2906
Windsor Pointe Apartments	515-268-9100

# **8.Grocery and Indian Food:**

i)Walmart : You probably know about this!!!

Walmart Supercenter 534 S Duff Ave Ames, IA 50010

Walmart 3015 Grand Ave Ames, IA 50010

# ii) Hyvee

The largest Hy-Vee stores are full-service supermarkets with bakeries, delicatessens, floral departments, dine-in and carryout food service, wine and spirits, pharmacies, Health Markets (natural and organic products) and coffee kiosks (Caribou Coffee and Starbucks). Hy-Vee has also added fuel stations with convenience stores to some of its properties. Hy-vee has a rewards program called Fuel saver. This program gives customers a discount on gas for buying special items each week in their advertisement.

Moreover, there is a large collection of Indian spices too at Hyvee.

#### <u>Ames #1</u>

On the west side of Ames, 2 miles west of the intersection of Highway 69 with Lincoln Way.

Open 24 hours a day, 7 days a week. Closing Dec. 24th at 5 p.m. Closed Christmas Day. Reopening 6 a.m. on Dec. 26th.

Address: 3800 Lincoln Way, Ames, IA 50014

#### <u>Ames #2</u>

From Interstate 35, west on Highway 30 to Duff Avenue. North on Duff to Lincoln Way. West on Lincoln Way to the Lincoln Center, at the intersection of Grand Avenue & Lincoln Way.

Open 24 hours a day, 7 days a week.

Address: 640 Lincoln Way, Ames, IA 50010

# iii) Pammel Grocery

Your one stop shop for all Indian items.

Pammel Grocery specializes in Pakistani , Indian and Middle Eastern groceries. They stock all grocery items like Halal Meats, Basmati rice, Chutneys, Atta, Dals, Flours, Nuts, Cooking Oils, Ghee, Pickles, Tea, Masala's , Mango Ice cream, Frozen Indian dishes & Sweets, also some selective fresh vegetables and many more.

And yes, there is a restaurant inside the store too.

Address: Pammel Grocery, 113 Colorado Ave., Ames IA 50014 Phone : 515-292-9700

#### iv) India Palace

Serving Ames with one of the most delicious and affordable Indian buffets, India Palace has successfully carved a niche in the restaurant market of Ames.

Operating hours: Monday through Saturday Lunch Buffet: 11:30am - 2:30pm Dinner Menu: 5:00pm - 9:00pm Closed Sundays

Address: 120 Hayward Ave Ames, IA 50014 Phone : (515) 292 - 1710

# v) Indian Delights

Being operated by one of the finest chefs of Ames, Indian Delights has been serving delicacies since 2010.

Operating hours:

Tuesdays through Sundays. Lunch: 11am till 2pm Dinner: 5pm till 9pm

Address: 127 Dotson Drive, Ames, IA 50014 515.292.3419

#### 9. Other Places of Interest:

#### i) The North Grand Mall

You are invited to shop, dine and enjoy over 50 name-brand stores, specialty boutiques, restaurants and service providers at North Grand Mall, conveniently located just a few miles from exit 113 on Interstate 35, at 2801 Grand Avenue in Ames, Iowa.

The single-level shopping center is home to JCPenney and Younkers department stores, as well as your favorite specialty merchants including:

American Eagle Outfitters Eddie Bauer Victoria's Secret

Indulge your senses at Bath & Body Works, round out your shopping excursion with a scrumptious meal at Flame & Skewer or Jimmy John's and have a little dessert from Cookies, etc.

Families with small children:

Kids will enjoy romping, sliding and climbing in the children's soft play area in the JCPenney wing.

New store phone numbers:

Kohl's	(515) 233-3318
Shoe Carnival	(515) 232-8760
TJMaxx	(515) 233-3207
Gap Factory	(515) 232-1205
Store	

#### ii) Welch Avenue

Welch avenue is the hub for parties on weekends. There is a plethora of restaurants on the Welch avenue. Starting from premium dominos to Thai and Chinese restaurants, Welch is the center of a lot of activities.

#### iii) Perfect Games

One of the more happening places in Ames.

5 simple points to describe the place are:

Bowling. Arcade. Laser Tag. Pizza. Sports Bar.

Address: 1320 Dickinson Ave Ames, Iowa 50014

# 10. Indian Cultural and Dance Groups on Campus

# i) Bollywood Dance Club (BDC)

The joint purposes of this organization is to teach and perform Bollywood dances, to promote and provide diversity within the university, and to promote community involvement among student all in an engaging and inviting social setting. These purposes are accomplished through weekly dance rehearsals, performances, workshops, travelling "showcase" programs, universitylevel Bollywood competitions, fundraising activities, and other activities as approved by the body of officers known as the Cabinet (The Cabinet members are elected by fellow BDC members).

# ii) ISU Raas (ChakRaas)

ISU Raas is a multicultural dance group which aims to promote Indian dance and culture to the greater campus, Ames, and Iowan community. Raas, short for Dandiya-Raas, is a Gujrati form of dance which involves highly rhythmic moves, synchronization, colorful costumes, and a pair of dandiya sticks. Although the traditional version is usually performed in marriages and cultural events, American raas has generally taken on a more modern and competitive nature.

This organization performs these activities in collaboration with other organizations within and without the university. The main event of the year will be through the Indian Student Association's (ISA) annual Diwali Night. In addition, potential other performance opportunities include SUB's Global Gala, ISC's International Night, Orchesis II events, FACES OF AMES, the Asian-American Heritage Week, SensAsian Talent Show, Ames Indian Cultural Association Night, VEISHEA Varieties, and Drake University's Diwali Night.

# iii) ISU Bhangra

ISU Bhangra is a competitive Punjabi Indian dance team that was founded in the Spring of 2010. The team is an auditioned group of five male and five female dancers, with two alternates. They practice for 2 hours twice a week. And their goal is to promote and perform the traditional Punjabi Indian dance style of Bhangra both locally and at competitions around the country. You can find ISU Bhangra on both Facebook and YouTube.

# For all the three Dance Groups:

Members are required to attend organization meetings regularly, pay dues, and actively support most, if not all promotional, social, and fundraising efforts.

Membership information will be provided during New Students' Orientation.



# Wishes you a wonderful stay at Ames.

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